

Meeting Summary.

Following is a summary of the issues discussed at the FireStat meeting on August 25, 2016.
Analysis provided by the Office of Performance and Data Analytics.

1. EMS Billing: McKesson Contract

- McKesson Update: Vendor contract Management Update
- McKesson Update: Plan to improve collection and data capture (internal report development and analysis with OPDA)

2. Personnel: Expenditures & Overtime Mitigation Plan.

- OT Spending update by category
- OT: FY2017 Projections
- Personnel data update
- Limited Duty Monitoring Update

3. Recruit Class & SAFER Grant Update.

- Review timeline & Milestone project management chart, including 2nd recruit class timeline and any 1st recruit class updates
- Review of attrition rate v. new recruits: projections moving forward

4. Emergency Management System Development.

- Timeline/Implementation Updates
- Reporting metrics

5. Performance Updates.

Follow-ups from last FireStat Meeting:

- 1. Emergency Management System: Development & Performance Metrics.** For the next meeting, please provide an update of the Emergency Management System that the Department is currently working on. Please also provide a framework for reporting metrics that can be used to track the efficiency of this system. This will be an ongoing topic of discussion during FireStat.
- 2. EMS Billing & Collections.** Between now and the next FireStat meeting, please follow-up on the following action items:



- **Update: Commercial Insurance EMS Claims.** During CincyStat, the Department identified commercial insurance claims as an area ripe for vendor contract management through further data drill down. For the next FireStat meeting, please provide an update of Commercial claims that are adjudicated (i.e., settled with the insurance company) and how we can create a more efficient plan in collecting the commercial claims.

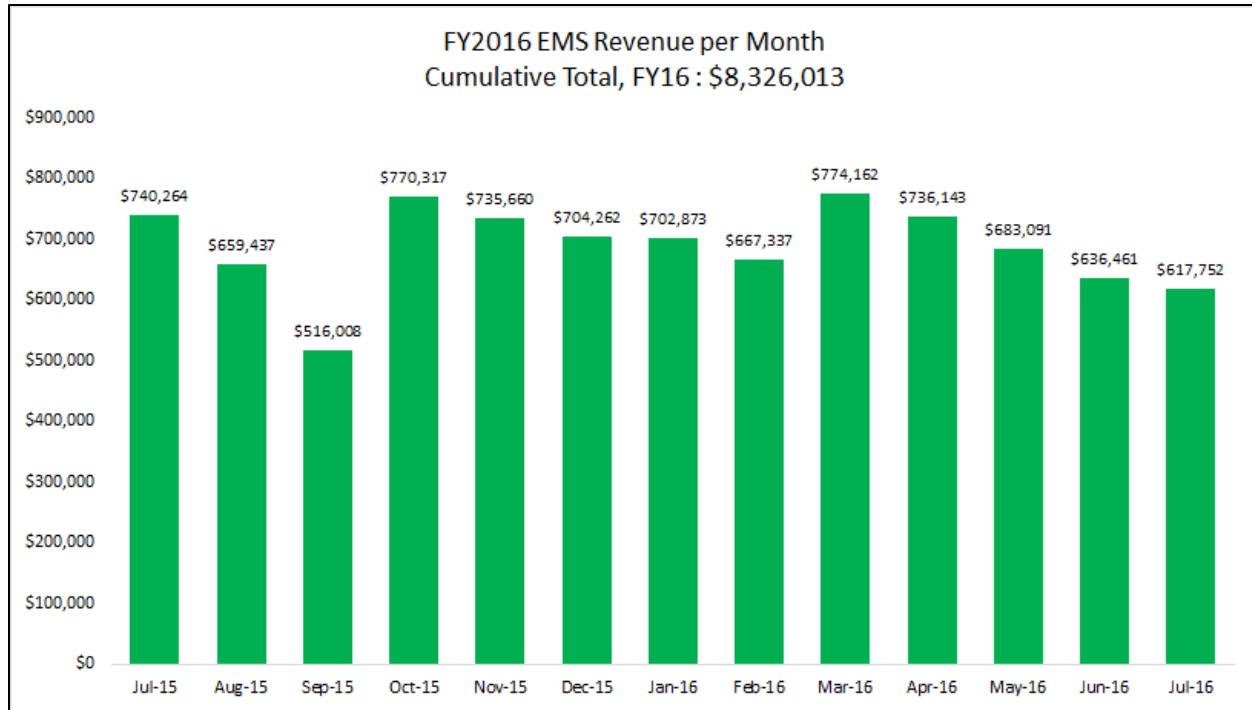
Please also meet with OPDA and the Chief Data Officer to ensure that the City has direct access to raw billing data from McKesson. This will help OPDA begin working with the Fire Department to generate reports and do revenue collection analysis internally.

Please also continue to provide monthly EMS billing information (including data for implementation of the new financial aid policy).

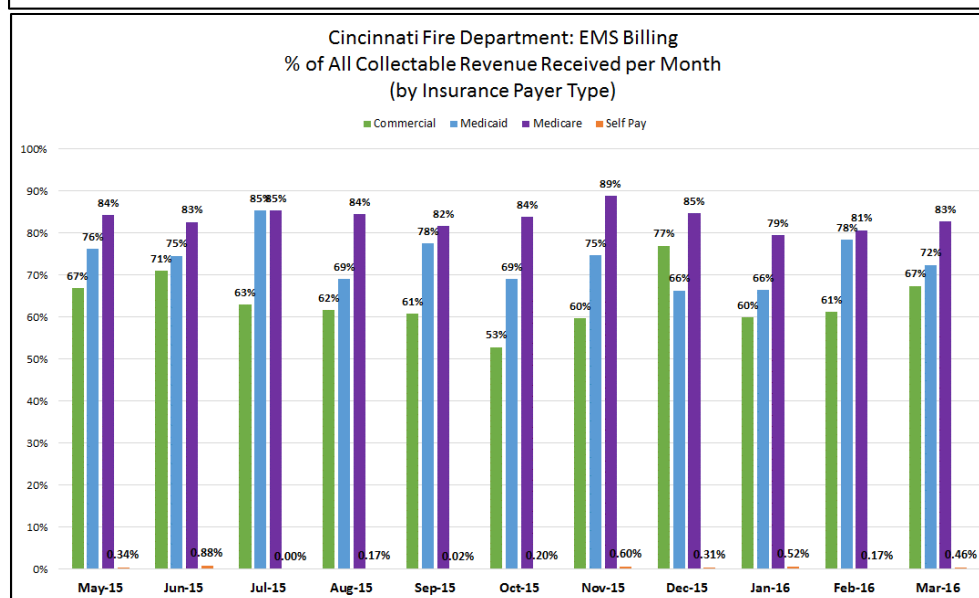
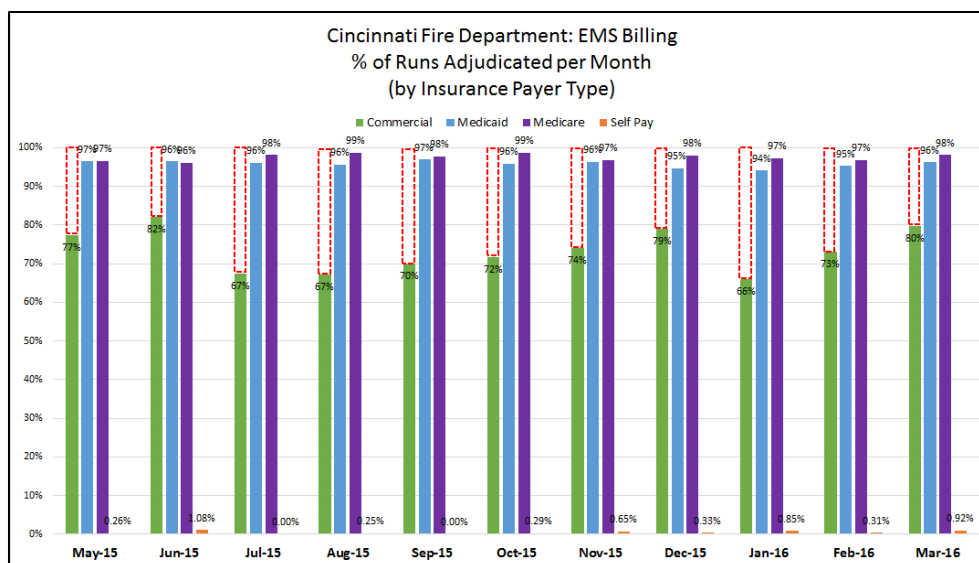
3. **Recruit Class Timeline Projections & SAFER Grant Update.** Please provide any updates on the recruit class timeline. Please also provide an update on the SAFER Grant, if available
4. **Personnel: OT and Limited Duty.** Please continue reporting overtime spending; limited duty; sick with pay leave; and continue tracking and reporting this data.
 - **OT: Categorical Tracking.** For the next FireStat meeting, CFD needs to account for all OT spending by category/reason (using its new OT forms). **These categories/reasons should include (but are not limited to):**
 - **Training/ P-School**
 - **Personnel assigned to details**
 - **Suppression OT (minimum staffing)**
 - **Special Events (NAACP conference, etc.)**
 - **OT Projections for FY17.** Please also provide projections for any periods that the Department anticipates having increased OT spending for the next fiscal year. For each anticipated increase in OT spending, please provide a brief explanation (P school, training, etc.)
5. **Bi-weekly Reporting Template.** Although FireStat has been moved to every 4 weeks, please continue reporting data on a bi-weekly basis.

EMS Billing & Collections

- **Goals:** Increase the EMS collections revenue through better documentation and hospital information directly sent to EMS billing company. Track patient outcomes with hospitals to look for areas for improvement.
- **Data Monitoring: EMS Revenue.** The first chart shows the total EMS revenue received by the City per month since the beginning of FY2016.



- **McKesson: Report Platform Update.**
- **Update: Commercial Insurance EMS Claims.** As a follow up to the last CincyStat meeting, the Department was asked to provide the following information regarding commercial insurance claims for EMS.

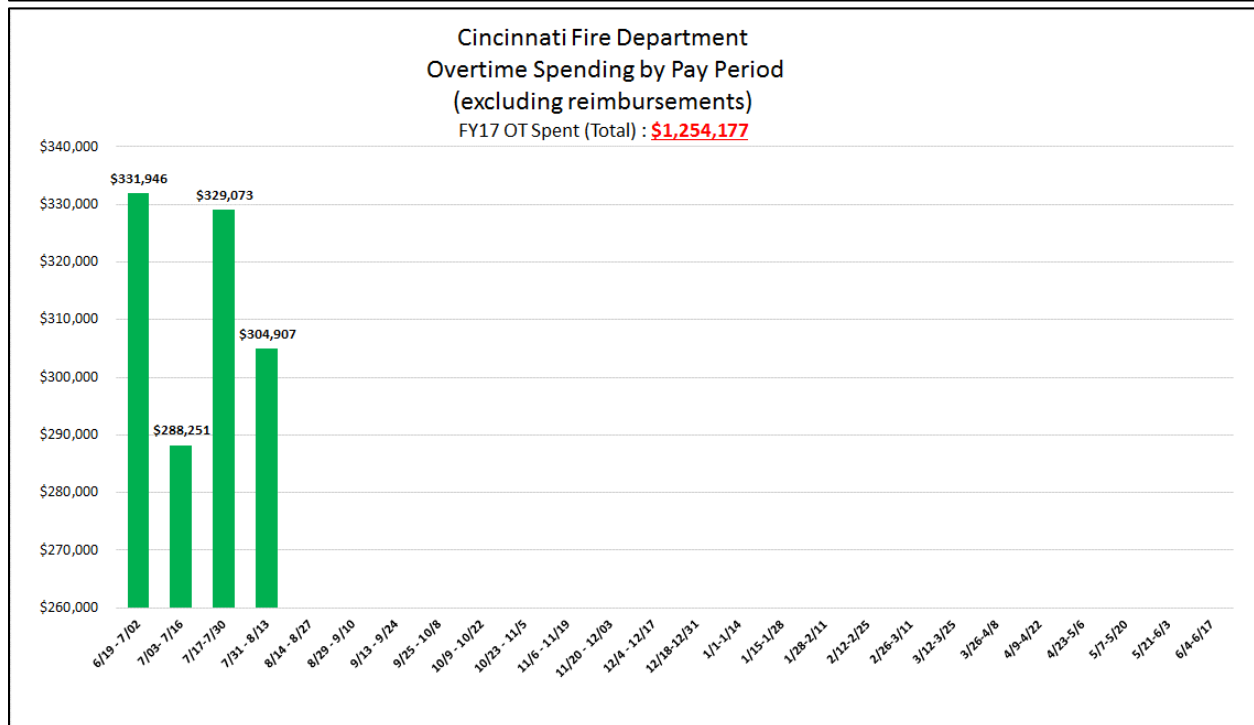
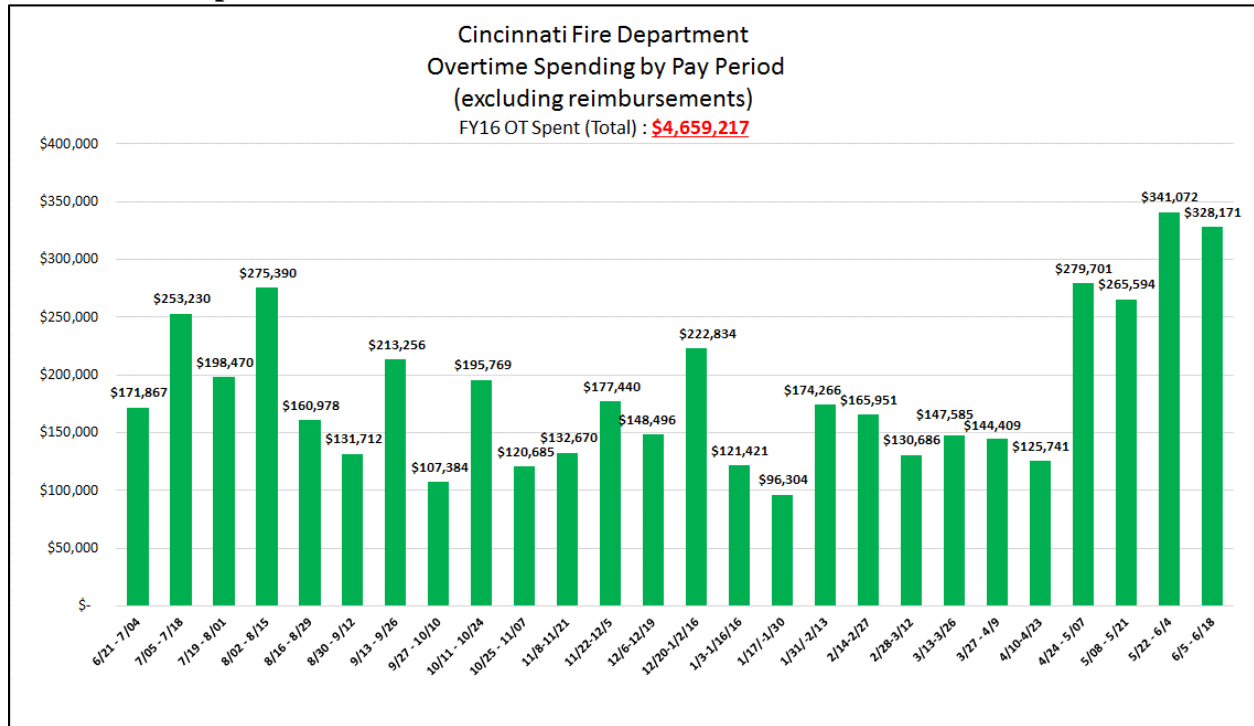


Hardship filings	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
# Requested	13	11	30	29	29	18	21
# Granted based on HHS schedule of discounts	10	6	24	25	19	13	18
# Granted for uninsured or underinsured based on updated policy	2	2	2	1	4	4	2
Additional information required	1	3	4	3	6	1	1
Revenue collected from Hardship Decisions - 30 days	\$ 20.00	\$ 500.00	\$ 788.80	\$ 777.26	\$ 1,207.52	\$ 453.05	\$ 375.05

Personnel: Expenditures & Overtime Mitigation Plan

- **GOAL:** While managing resources to optimize suppression and EMS response, contain overtime costs to help maintain fiscal integrity for the Department and the City.

- **Overtime Update.**

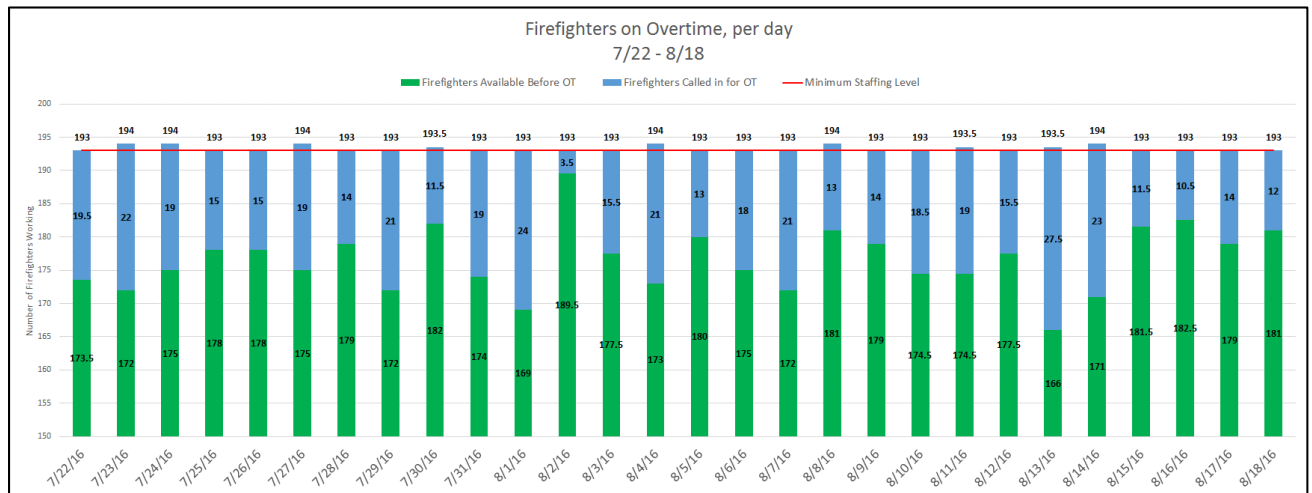
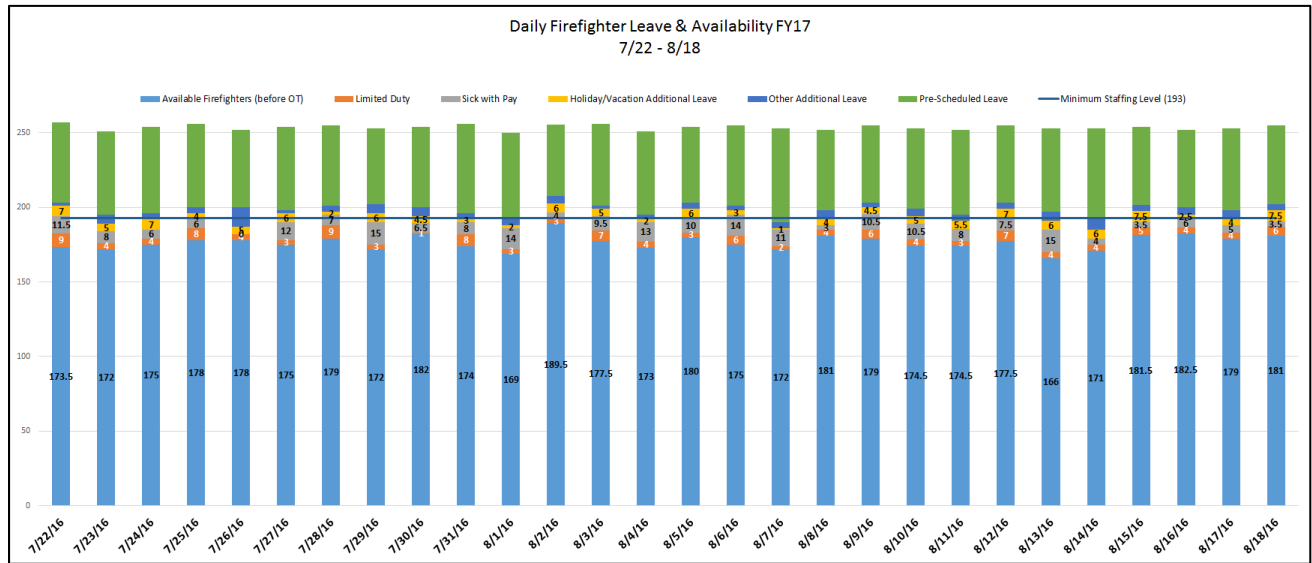


- Following tables show OT data for calendar year 2016

Fire OT Categories		
Categories	Hours	Number of Records
48 hr Full Tour O.T.	50,280	2,095
48 hr Partial Suppression O.T.	5,688	453
Training	4,609	850
48 hr work past shift for active run	3,113	3,049
Festival/Event	2,234	366
Sporting Events	1,608	293
Miscellaneous	1,422	199
FPB	868	190
Fire Chief Special Assignment	422	32
48 hr Suppression Holdover	415	339
High School Graduations	156	32
Theatre Event	148	37
48 hr Info Exchange	144	528
Dignitary Visit	137	26
Universities	124	29
Concerts	120	19
48 hr Promotional Exam	117	21
48 hr Assisting District Work	49	45
40 hr personnel responding to extra alarm af..	31	8
48 hr work past shift for active run DC	23	23
On a recall for a fire incident	14	3
48 hr Suppression Holdover DC	11	8
Opportunities refused	6	2
General recruiting	5	1
Dispatch Voluntary	4	1
48 hr Extra Alarm Fires	2	1
48 hr SWP Reciprocity	1	1

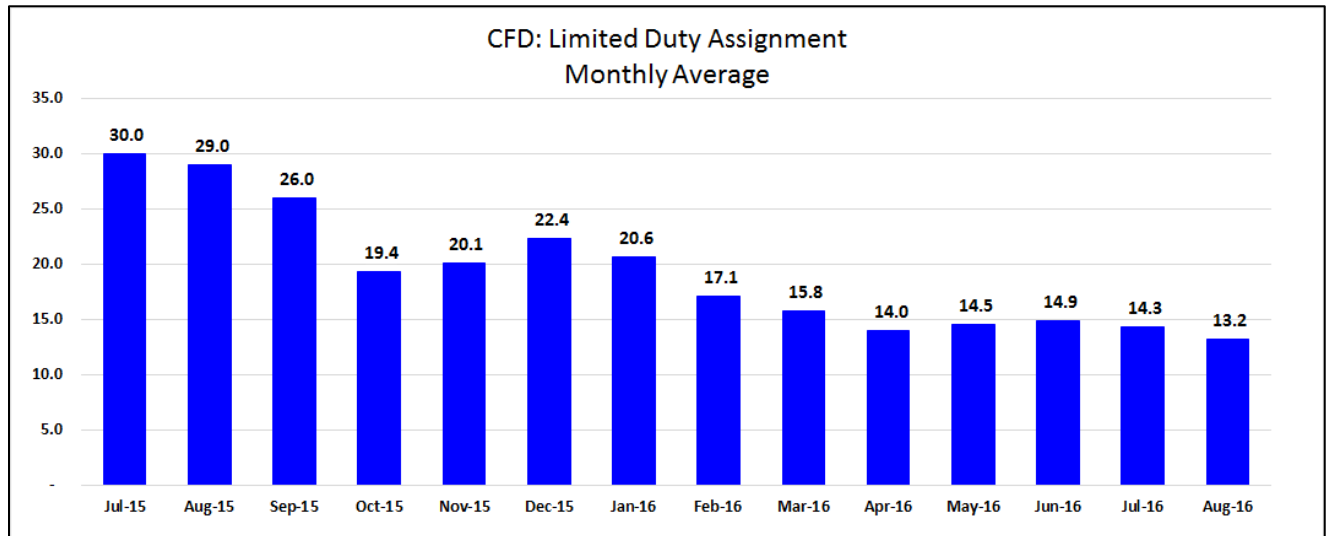
Breakdown of Misc. Category		
Categories	Category	
Miscellaneous	Misc	368.2
	EOC	278.1
	Court Time	228.9
	LODD committee	139.1
	Meetings	80.5
	Cabaret Performance	56.8
	Kinky Boots	55.5
	Filming Of Gotti	40.0
	Slide the City	37.5
	Matson Money	30.0
	Arena Cross	29.5
	Casino Detail	14.0
	Twenty One Pilots	13.0
	Pure Romance	11.0
	Juneteenth	10.8
	Celtic Women	8.5
	Jack Casino	8.5
	Shen Yun	8.0
	IHeart Radio Display	4.0

- OT & Personnel Leave/Availability.



- **Limited Duty Update.**

The following charts, provided by the Department, show the reduction in firefighters on limited duty since May 2015.

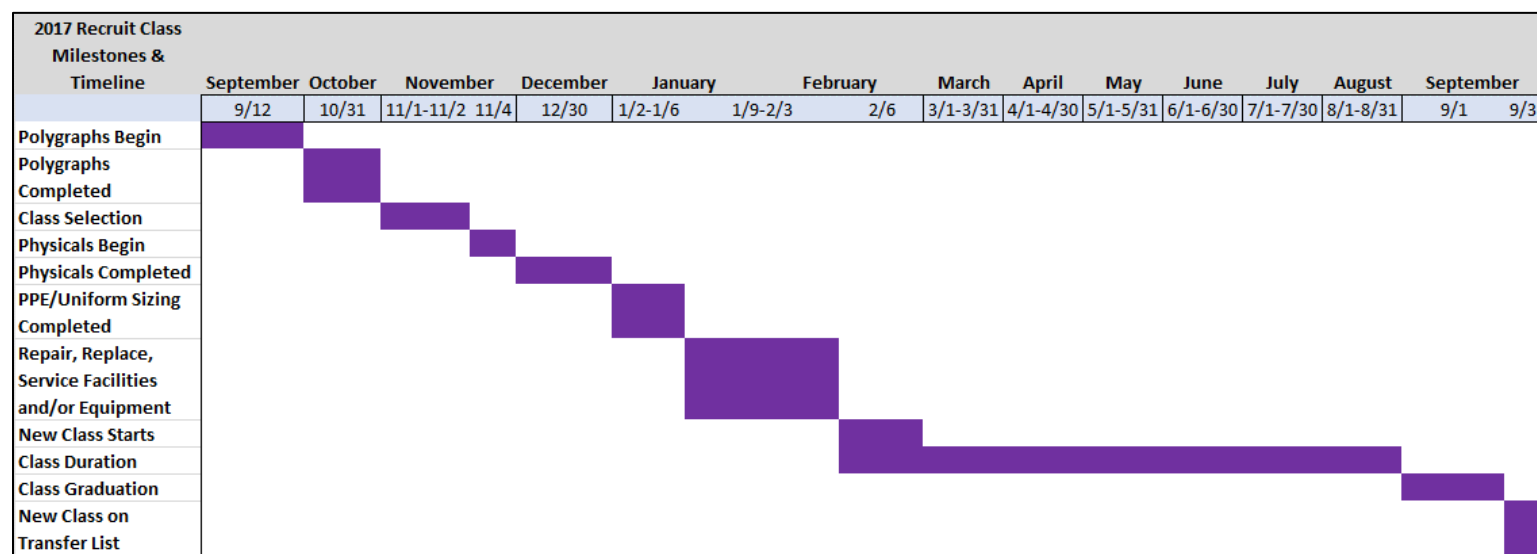
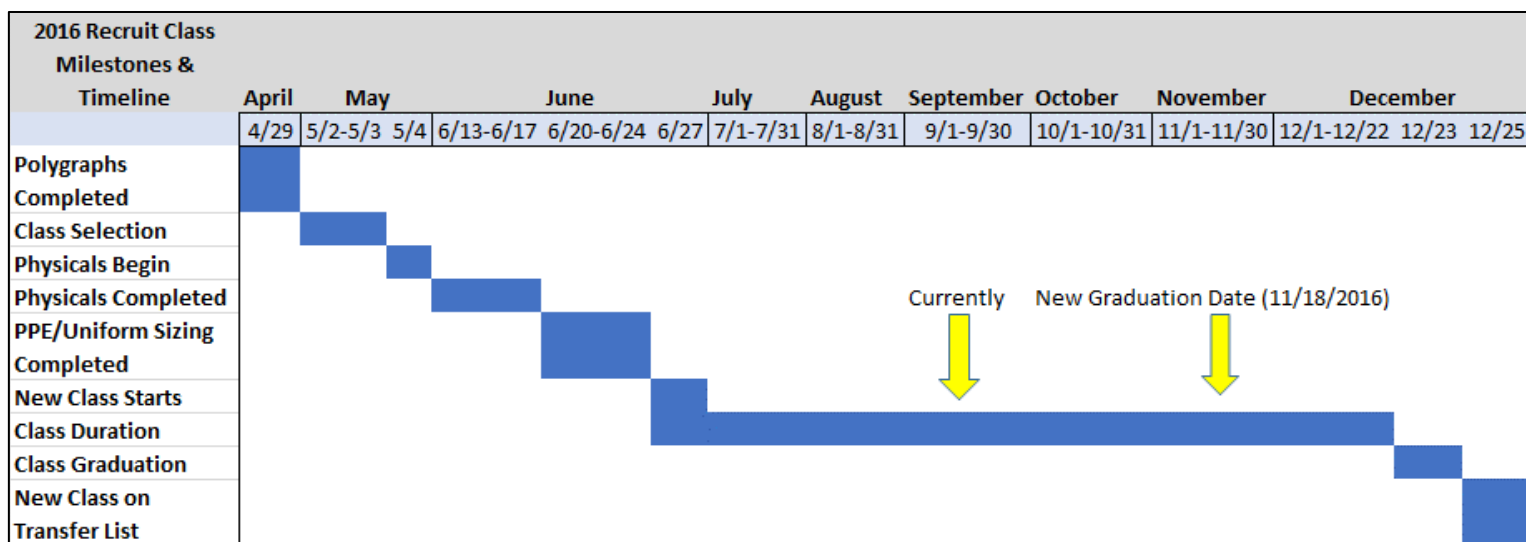


Upcoming Recruit Class & SAFER Grant Updates

- **Recruit Class Timeline Projections & Next Steps.**

- **Update:** Fire Recruit Class 114 will graduate ahead of schedule due to 21 of the recruits already possessing at least an EMT certification within the State. Graduation for this class has been moved up five weeks and will now be November 18th 2016. This will save approximately \$210,000 over the five weeks (\$6,000 x 35 days = \$210,000). The remaining 19 firefighters will complete their Emergency Medical Training and return to operations on January 1st, 2017.

Fiscal Year /Event	Staff Adjustments	Strength Update
FY2012 Starting Strength		779
FY2012 Reduction	-18	761
FY2013 Starting Strength		761
FY2013 Staff Reinstatement	2	763
FY2013 Reductions	-14	749
FY2013 Graduate Class	40	789
FY2014 Starting Strength		789
FY2014 Staff Reinstatement	1	790
FY2014 Reductions	-18	772
FY2014 Graduate Class	40	812
FY2015 Starting Strength		812
FY2015 Staff Reinstatement	1	813
FY2015 Reductions	-23	790
FY2015 Graduate Class	50	840
FY2016 Starting Strength		840
FY2016 Staff Reductions (known)	-19	821
FY2016 Staff Reductions (Additional Anticipated)	-6	815
FY2017: Starting Strength (Anticipated)		815
FY2016 Graduate Class	40	855
FY2017 Staff Reductions (Anticipated)	-14	841
FY2018: Starting Strength (Anticipated)		841
FY2017 Graduate Class (Anticipated)	40	881
FY2018 Staff Reductions (Anticipated)	-49	832
FY2019 Starting Strength (Anticipated)		832



Performance Updates.

